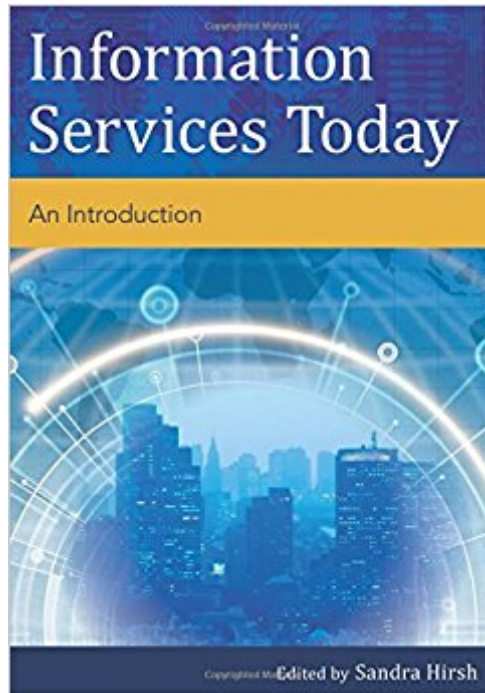




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# Information Services Today: An Introduction



## Synopsis

This book is an essential overview of what it means to be a library and information professional. Hirsh provides a broad overview of the transformation of libraries as information organizations, why these organizations are more important today than ever before, and the various career opportunities available for information professionals.

## Book Information

Paperback: 514 pages

Publisher: Rowman & Littlefield Publishers; 1 edition (March 19, 2015)

Language: English

ISBN-10: 1442239581

ISBN-13: 978-1442239586

Product Dimensions: 7 x 1.2 x 10 inches

Shipping Weight: 2.3 pounds (View shipping rates and policies)

Average Customer Review: 4.0 out of 5 stars 12 customer reviews

Best Sellers Rank: #36,905 in Books (See Top 100 in Books) #6 in Books > Politics & Social Sciences > Social Sciences > Library & Information Science > Library Management #7 in Books > Textbooks > Humanities > Library & Information Science #20 in Books > Politics & Social Sciences > Social Sciences > Library & Information Science > General

## Customer Reviews

Finally, sometimes a soup-to-nuts textbook is needed to gather current thinking on an issue of professional practice and to get pointers on where to go for deeper knowledge. Edited by Sandra Hirsh, *Information Services Today: An Introduction* serves this purpose well, with 39 essays by library leaders grouped into broad areas. (American Libraries) *Information Services Today* brings together many different voices through its contributors, covering a multitude of topics all combining to provide diverse perspectives and unique points of view. Bottom line: this textbook is simply a good read. . . . *Information Services Today* is a book created expressly for lifelong learning, for immediate access and thoughtful advice from experienced professionals who have followed this path, and now share their expertise for the benefit of the next generation. When your field is constantly changing, life-long learning is an necessary path to education, and *Information Services Today* can be a key investment to LIS enlightenment. (LIBREAS) Through its comprehensive profile of the services, skills, and challenges that exist within today's information organizations, *Information Services Today: An Introduction* demonstrates that though the work of information

professionals may be carried on in the background, at times with little fanfare, the true impact of that work on the lives of community members is far-reaching and immeasurable. (Hack Library School) This textbook appeals to a diverse audience. It is a foundational instructional resource for information science students and lecturers, an excellent refresher on the current state of the information professions for practitioners, and a solid introduction to the information professions for general readers who want to better understand information work. (Information Management) The chapters in *Information Services Today: An Introduction* demonstrate the broad scope of information and the many career paths that information professionals may take in libraries and broader information-intensive enterprises. The challenge of rapid change is treated on two fronts: first, the chapters themselves represent contemporary point estimates of modern information work. The topics for discussion suggested in most chapters are structured to not only stimulate students to reflect on the status quo of the chapter's focus but also to consider the core principles associated with the topic—principles that will carry through even as technology and work practices evolve over time. Secondly, the text has associated online materials that have the potential to allow topics to be updated and new cases or examples to be added to keep the materials fresh over time. Overall, this textbook will serve to introduce students who are preparing for information careers to appreciate the broad scope and rapid changes in our field. (Gary Marchionini, Dean, School of Library and Information Science, University of North Carolina at Chapel Hill) *Information Services Today: An Introduction* is a wide-ranging, edited text on topics of interest to today's information professional. It advances the notion of librarian to that of information professional in ways that are responsible and thoughtful, while presenting challenges facing the information professions today. It is a useful text for introductory courses in library and information science programs and for professionals who would like to update their knowledge of the field. (Kendra Albright, Associate Professor, School of Library and Information Science, University of South Carolina)

Sandra Hirsh is professor and director of the School of Information at San José State University. Prior to joining the school as director, she worked in the Silicon Valley for more than a decade at major technology companies: Hewlett Packard, Microsoft, and LinkedIn. As an industry user experience researcher, leader, and manager, she contributed to R&D research projects and influenced the user experience of web, mobile, and TV consumer products resulting in five US patent applications and one patent. She was previously an assistant professor at the University of Arizona and has taught courses for San José State University and the University of Washington.

Information Services Today was the textbook assigned for my Foundations of Information Professions class, and as textbooks go, I've certainly had worse. Sandra Hirsh edits the volume, composed of individually authored chapters that are pretty consistent in terms of ease of readability. The text is divided into seven parts made up of between three and eight chapters each. In my opinion it's a bit front-weighted in terms of interest and usefulness: the first four sections focus on the cultural and historical landscape of information services, the various forms the profession can take, the different roles of information services in the digital age, and the users the services are intended to aid. Chapters contained therein on equity of access and user experience were particularly helpful, as are the brief chapters on the various professional options (school librarian, special librarian, digital librarian). Section five, focusing on the various aspects of management related to libraries, I found to be glossy and reductive and nearly completely useless. Frankly, I'd advise reading just about any general management book, which would cover pretty much everything except the chapter specifically on collections management. From there the text moves to a section on information issues (open access, information ethics, copyright) before closing with another nothing-but-broadstrokes section on career management (be a lifelong learner! make a skill set to figure out what kind of job you want!). Overall Information Services Today was helpful, particularly as it's clearly written and eschews the kind of academic jargon that can clog textbooks and drive students insane.

Information Services Today is a great introduction and overview to the various issues that cover Library and Information Science. However, there is one major issue. There are some things that are brought up, but just seem to be glossed over for the sake of giving more priority and focus to other things. As it is being used for an intro class within the field, equal coverage would've been a great resource. Still for Library & Information Science students or just people interested in the topic, it is worth a read-through.

the information services bible. a must have for all information professionals!

great

Another textbook! This is pretty interesting because each section is written by a different author. Some sections are better than others, but at least if you are not enjoying an author, they are there briefly.

A generous overview of Information Services Today. A handy book for MLIS students, or for professionals and their library support staff. Beautiful, user-friendly design with recommendations for discussion and links for online supplemental content.

I received it in the mail very quickly. It was in its stated condition (new). I highly recommend!  
Thanks!!

Good basic survey of information services

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